



**JOB POSTING - Date: 01/01/2021 Expires: 06/01/2022**

## **Zipline & Aerial Park Guide**

<b>Company:</b> Colorado Adventure Center	<b>Location:</b> Idaho Springs, CO
<b>Department:</b> Operations, Aerial	<b>Reports to:</b> Aerial Department Manager
<b>Status:</b> Full or Part time, Seasonal	<b>Relevant work experience:</b> 1 years
<b>Relocation:</b> Assistance not available	<b>Compensation:</b> \$15-\$21.25

This position is responsible for leading aerial adventure tours through ziplines and adventure parks. Must be capable of working amongst a large team, upholding safety standards, providing guest service, and assisting in department responsibilities. This is a physically and mentally demanding position that requires attention to detail, critical thinking, and active communication skills. Aerial operations are coordinated by the aerial department manager.

### **Essential Duties:**

- Aerial safety officer with the goal of zero injuries
- Delivery of service quality to meet and exceed our customer's expectations
- Attendance of training programs, assistance to co-trainees
- Delivery of course instruction and coaching for all guests
- Assistance to any aerial incident, following directive of incident commander
- Upkeep of guide record keeping, collection

### **Team Responsibilities:**

- Attendance of team meetings and gatherings
- Ensuring team integrity including observing and communicating team performance
- Know and adhere to policies for conflict resolution
- Reading, listening, and responding to department communications
- Participation in self performance evaluations
- Know and adhere to company policies

### **Qualifications and Experience:**

- Previous aerial work experience preferred
- Associate's degree in relevant discipline or equivalent experience preferred
- Must be motivated, a self-starter with excellent communication skills
- Must be available to work during peak times, 40+ hours/week (June 1-August 1)
- Current Certifications (ACCT, WFR, EMT, CPR/AED)

**Next Page,**



## What's in it for me?

- Advancement opportunities
- Activity discounts for family, friends
- Merchandise discounts
- Industry Pro-Deal applications
- Returning seasons professional development credits

## Dates of Employment:

- Full or Part Time Seasonal employment starting April 1<sup>st</sup>, 2022 – October 31<sup>st</sup>, 2022
- Must be available Weekends and Holidays

## Pay Scale

Experience (hours)	0+	300+	1,000+	2,000+	3,500+
Base Pay Rate	\$15/hr	\$15.50/hr	\$16/hr	\$17/hr	\$18/hr
Education (up to 4)	+.25/year	+.25/year	+.25/year	+.25/year	+.25/year
Years of Service (up to 6)	+.25/year	+.25/year	+.25/year	+.25/year	+.25/year
Medical Certification	+.25	+.25	+.25	+.25	+.25
ACCT Certification	+.50	+.50	+.50	+.50	+.50
Total Potential Pay Rate	\$18.25	\$18.75	\$19.25	\$20.25	\$21.25

Pay rate increases are based on trip experience, outdoor education, years of service with our company, medical certifications, ACCT certifications, and are limited to the scope of challenge course related fields. Potential pay is not guaranteed and rate increases require submission of guide log, diploma, and/or certifications. With all advancements in pay there are increased levels of expectations and performance standards.

## Trip Incentives

Trip Goal	40+	60+	80+	100+	120+
End of Season Available	Till 9/16	Till 9/16	none	none	none
Annual Performance Bonus	\$100	\$120	\$140	\$280	\$400

Trip incentives are based on number of trip benchmarks and availability for scheduling through September 16<sup>th</sup>, 2022. Annual performance bonuses are earned according to total trips as a commercial guide in 2022 season and are awarded at end of season.

**Please submit a letter of interest and resume to Seth Teeple, GM, at [seth@coloroadventurecenter.com](mailto:seth@coloroadventurecenter.com). Any questions, please call 970-945-6737.**